

UNDERSTANDING THE MSB CREDIT

For those families who paid more than the \$100.00 fee charged for 2020 outdoor “Back to Training” season, please find information below that will help explain the amount paid and credit posted to your account for future registrations usage.

Log in to TeamSnap (on desktop, not with the phone app). <https://go.teamsnap.com/login/signin/>

On the home page, as you scrolled down, you will see a “My Registrations” section. It will show the registration information - how much was charged, what you paid for, and if there is a balance due or credit available.

My Registrations

MSB United Soccer Club
Outdoor 2020 Registration
Submitted: 02/7/2020

Participants

| Player Name | |
|-------------|----------------------------------|
| Division | 2020 Outdoor CMSA Girls U17 |
| Team | MSB United G17 Premiers - Tier 2 |
| Player Name | |
| Division | 2020 Outdoor CMSA Boys U15 |
| Team | MSB United B15 Selects - Tier 3 |

Payment Details

Type: Pay Now
Transaction Total: \$341.92
Total Paid: \$721.92 ✔ Paid in Full

Overpaid

Remaining Balance \$-380.00

[View Receipt](#)

If you have a negative amount in the Remaining Balance, click ‘view receipt’ to see a detailed version of your account. The detailed receipt will look like this example.

| Participant Fees | |
|------------------|--|
| | U17 Girls - Early Bird Discount \$300.00 |
| | U15 Boys - Early Bird Discount \$300.00 |

| Registration Fees | |
|----------------------------|-----------|
| Volunteer fee | \$100.00 |
| Adjustment to zero balance | \$-700.00 |
| Back To Train fee - | \$100.00 |
| Back to Train fee | \$100.00 |
| Team Academy training | \$170.00 |

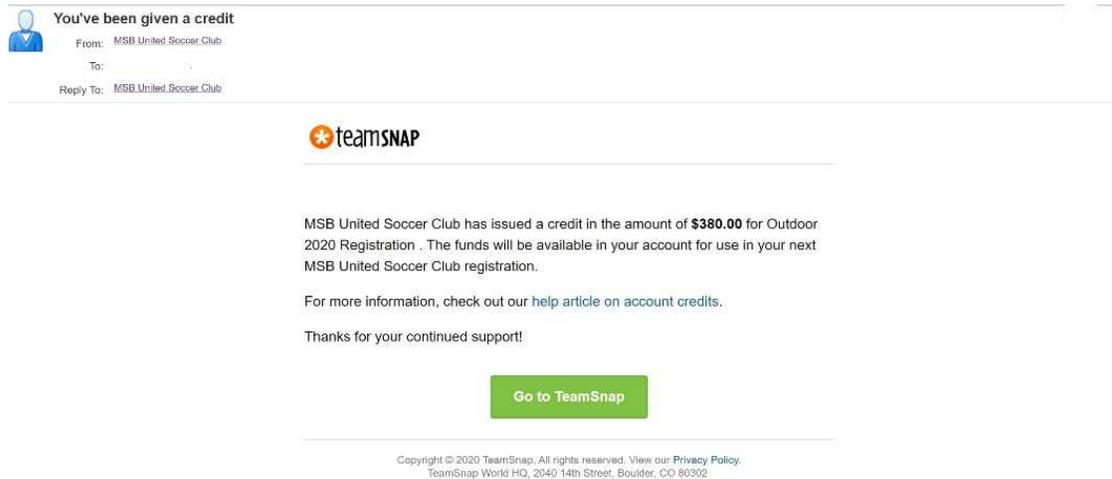
| Additional Details | |
|--------------------|---------|
| Processing Fees | \$21.92 |

| Balance Overview | |
|-------------------|-----------|
| Transaction Total | \$341.02 |
| Total Paid | \$721.92 |
| Remaining Balance | \$-380.00 |

YOU HAVE A CREDIT WITH MSB!!

TIME FOR REGISTRATION!

If you have a remaining balance owed to you from MSB, you will receive a “credit” email like this:



Then the next time you register for any MSB program, using the same email log in as you did for the receipt information above, you will see this option at the checkout page. The MSB credit will be good for 2 seasons of programs (2020-2021 indoors and 2021 outdoors, including Academy and summer camps). Any unused credit after July 31, 2021 will be forfeited.

| Total Fees | |
|------------------|----------------|
| Participant Fees | \$75.00 |
| Form Fees | \$0.00 |
| Total | \$75.00 |

Step 1 : Choose a Payment Method

Apply \$75.00 account credit
Remaining credit after payment: \$305.00 on

| Order Summary | |
|-----------------------|---------------|
| Registration Fees | \$75.00 |
| Account Credit | -\$75.00 |
| Checkout Total | \$0.00 |

[Finish Checkout >](#)

REGISTRATION COMPLETE!

If you did not received a “credit” email or if you find any errors in your receipt or have questions, please email TREASURER@MSBUNITED.COM and include your child’s name with your enquiry.

Email sent to 2020 Outdoor members

RE: MSB outdoor season costs and credit

Hello All

(This email goes out to all 2020 Outdoors MSB registered players, and includes players who have withdrawn or who were provided a full refund prior to the start of outdoor Back to Train season. My apologies as I could not separate the email list but it is good info for future seasons.)

I hope everyone is safe and well and enjoying the sunshine.

This email will provide info on several topics, including

- 1- Total costs of outdoors Back to Training fee
- 2- Team Academy fee
- 3- Balance owing and how to pay
- 4- Credit with MSB for outdoor payments and "credit" email notification
- 5- Credit available for indoor soccer and how to redeem it

#1. Total costs of Outdoors - Back to Training fee

The total costs for each child to return to training with their MSB team is 100.00. This fee will be deducted from your Outdoor Registration payment.

#2. Academy fee, as agreed to by your team/players, will be deducted from your outdoor registration payment. Standard fee is either 40.00 or 120.00 for each player.

#3. Balance owing to MSB and how to pay

If you only paid the original 100,00 for Back to training fee and your child is now enrolled with Academy, the extra costs can be paid with either an E-Transfer to TREASURER@MSBUNITED.COM (and add your child's name on the memo) or you can log into Teamsnap desktop version and pay with a credit card. Payments are due now.

#4. Credit with MSB for outdoor payments and "credit" email notification

For all parents who paid the outdoor fees in excess of what was charged by MSB for Outdoor season (and Academy if applicable), you have a credit with MSB that will be available for future MSB programs. I will be sending a "credit" email out to all parents by the end of this week notifying you of your available credit. This credit is good for any MSB programs through July 31, 2021 registration.

#5. Credit available for indoor soccer and how to redeem it

There will be a detailed explanation of how to view your account and the redemption process posted on msbunited.com. Look for the link on the homepage.

I strongly suggest to ALL parents to log into their Teamsnap account on a desktop computer and carefully review all the charges and credits applied to the outdoor account this year. It has been a difficult season and I wanted to make sure that everything is correct for everyone.

I hope this strange outdoor season was still enjoyable for the players and the cheering parents. I hope that we come out of this with a greater appreciation of the preciousness of our time and the time we have with our kids. Take care. Stay safe.

Sincerely,
Patrick